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National Livestock Development Board
தேசிய பண்ணை விலங்கு அபிவிருத்தி சபை

Bid for the Designing, Developing and Implementation of Online Shopping Cart E-commerce solution for National Livestock Development Board, Sri Lanka.

Bids are hereby invited by the General Manager of National Livestock Development Board, No: 40, Nawala Road, Narahenpita, Colombo – 05 to submit detailed quotation from the registered software developing companies, computer repairs and Services Companies, Computer Software License providers, to supply network infrastructure service and support for designing, developing and implementation of online shopping cart e-commerce solution for Head Office of NLDB Sri Lanka to launch an online e-commerce portal to sell NLDB consumer products to Sri Lankan Customers.

General condition of the above procurement is given below.

- **BID FEE**

Suppliers should pay Rs. 1000 as non-refundable fee and Rs. 10,000 being the refundable bid security for obtaining bid forms from Supplies Manager of National Livestock Development Board. Refundable bid security will be refunded after signing the supply agreement with the successful bidder. (This clause will not be applicable due to prevailing crisis in Sri Lanka due to COVID 19 virus spread.

- **OFFERS**

The Supplier should be forward their bids via E-mail as per the details given and specifications in Annexure – 01. The supplier should fill the Annexure 01 and price schedule. Also should forward the scanned copies of the following documents along with the completed bid documents.

1. Company Registration
2. Company Profile
3. Customer/Client List
4. Specifications and Prices (Annexure – 01)

- **VALIDITY PERIOD OF THE OFFER**

Prices offered by the supplier should be valid for a minimum period of 90 days after the opening date of quotation for acceptance and prices should remain unchanged during the tender period.

- **CLOSING OF BIDS**

Bid with the related documents should be addressed to “The Chairman, National Livestock Development Board, No: 40, Nawala Road, Narahenpita, Colombo – 05 and should be sent to the supplies@nlbd.lk E-mail on or before 10.30 a.m on **22nd April 2020**. The Bids will be closed at 10.30 a.m on 22nd April 2020 and will be open immediately after the closing time. The email should be titled as “ Bid for the Designing, Developing and implementation of Online Shopping Cart E – Commerce Solution for National Livestock Development Board, Sri Lanka”.

- **LATE BIDS**

Late bids receiving after 10.30 am on 22nd April 2020 will not be accepted and will forwarded back to the supplier via email.

- **DESIGNING, DEVELOPING & IMPLEMENTATION**

The selected supplier should be Design, Develop and Implement the above online shopping cart e-commerce solution adhering the inputs provided by IT Manager of National Livestock Development Board and should hand over to NLDB within 30 days of receiving the offer. The project will be developing a dynamic website which allows customers to select, order and buy the products through online system which enables online payment and delivery system. There should be four keys in the section

1. Online Sale
2. Online Payment
3. Online Purchase
4. The system should allow to download different kind of reports on the performance of the above system

- **UPDATES, PROGRESS REPAIRING, COMMUNICATION AND WARRANTY PERIOD**

The supplier should be given a warranty for all its codes and any changes or bugs shall be addressed absolutely free of cost until it does not involve to adding new module. NLDB will have the right get total access to communicate and conference with the supplier and reach the supplier at any time to discuss, to take support and to address emergencies regarding the above system. Also the new system should support and comply with the existing POS system operates at NLDB.

- **PERFORMANCE BOND**

The selected supplier should submit a performance Bond or Bank Guarantee provided by a reputed bank in Sri Lanka within fourteen working days from the date of award in an amount equal to ten percent (10%) of the total contract value drawn in the favor of The Chairman, National Livestock Development Board for the due performance of the contract within the specified period of 6months. (Due to the COVID 19 diseases condition in the country the scanned copy of the original bond can be submit through the E-mail)

- **AGREEMENT**

The selected supplier should agreed to sign a legal agreement with the National Livestock Development Board within the 07 days from the date of offer.

- **DELIVERY**

The successful supplier should deliver the system requires by National Livestock Development Board, Head Office within 30 days of the Offer.

- **MODE OF PAYMENT**

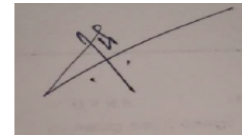
The total payment will be made by cheques in Sri Lankan rupees by the General Manager of National Livestock Development Board within 30 calendar days.

- **METHOD OF PRICING AND SUBMISSION OF DOCUMENTS**

All the document should be forwarded to supplies@nldb.lk before closing date and time as per the conditioned mentioned in the bid

- **RIGHT OF THE PROCUREMENT COMMITTEE**

- a) The Minor/Major Procurement Committee of the Board reserves the right to reject any or part of quotation and right to accept any part of the quotation
- b) The Board is not responsible for the re-imbursement of any payment for expenses or a loss which may be included by any supplier in preparation of this quotation
- c) Decision of the National Livestock Development Board will be final and conclusive.



A.M.P.A. Adikari
GENERAL MANAGER
NATIONAL LIVESTOCK DEVELOPMENT BOARD

Name and Address of the Supplier:

Signature and Seal of the Supplier:

Annexure - 01**Technical specification**

Index	Requirement	(Mandatory/Desirable)	Bidders offer(Y/N)	Bidder's Specification
1	Application should be a cloud based E-Commerce solution developed with native PHP and MySQL with Laravel framework	M		
2	Web site should be a responsive site which can access from any device and should be in HTML5 front end	M		
3	Web site should support secure Internet Payment Gateway which is connected to a e -Commerce shopping cart	M		
4	Should be able to manage online promotions to give attractive discounts to customers.	M		
5	Product purchasing and promotional notifications.	M		
6	Full-fledged Customer profile with Wish List, Address Book, Order & Payment History.	M		
7	Store locator to find out NLDB stores/shops nearby.	M		
8	Related products and recently viewed items to provide fast shopping experience.	M		
9	Option to handle automated courier solutions within the cloud solution	M		
10	Enhanced security features to protect privacy and customer data (SSL, Firewall, Privacy Links)	M		

11	Ability to connect with social media platforms such as; Facebook, Google and Instagram	M		
12	Product Module:- Add new products and manage existing products in system including features to inactive, remove and update.	M		
13	Orders Module: handle customer orders via backend.	M		
14	Inventory: allow to handle product quantities in system.	M		
15	Customer Master: manger customers registered with NLDB e-Commerce platform.	M		
16	Promotion and Offers:- Send promotion to customers via Email/SMS and Push notification and provide discounts to products.	M		
17	Report Module: Provide standard reports to extract various information such as Orders, Inventory, Products, Customers, Fast Moving Products, and Out of Stock Products....etc.	M		
18	Security Module : NLDB admin level user can be able mange other system users connecting to backend and their permission for each module in system.	M		
19	Audit Trails: Detail tracking for user actions happened in the system.	M		
20	Experience :- The bidder should have the experience of implementing proposed or similar complaint management system at any institution from more than 3 years (Should be provide the details about the experience)	M		

21	<p>System failures and Fixing:-If system failures, errors are occurred, the bidder should have adequate staff to fix it within 3 hours. Bidder should provide a separate schedule and explain errors fixing methods and the details about allocated service staff. If the bidder unable to fix the errors within the 3 hours penalty will be charge for the delayed time and it will deduct from the performance bond.</p>	M		
22	<p>Training :-The bidder should provide a training for all users including users' system administrators and anyone nominated by the NLDB.</p>	M		

You have to submit other infrastructure, additional Hardware/ Software (Licensed), cloud storage requirements which your technology support. You must propose below features and they are strictly evaluating with costs and efficiency

- 1) Cloud Storage.
- 2) Necessary additional Hardware/ Software (Licensed)

Please fill proposed cloud storage features and performances

	Specify for Supply, Installation, Commissioning and Maintenance of Complaint & Service Management Software System
No of CPU & Speed	
RAM Capacity	
Hard Disk Capacity	
Server Operating System	
Database Sever	
Web Server	
FTP Server	
Internet Bandwidth	
Any Other	

1	2	3	4	5	6	7	8	9	10	
			Solutions and related Services offered within Sri Lanka (in Sri Lankan Rupees)							
Line Item No.	Description of Solutions or related services	Qty and unit	Unit price (inclusive of duties, sales and other taxes) Excluding VAT	Price per line item (Col. 3x4)	Inland transportation, insurance and other related services to deliver the Solutions to	Total Price Excluding VAT (Col 5+6)	Discounted Total price (if any) excluding VAT	VAT	Total Price Including VAT (Col. 7 or 8+9)	
Lot A: Supply, Installation, Commissioning and Maintenance of shopping cart e commerce solution										
1.1	Cost of Supply, Installation, Commissioning and Maintenance of shopping cart e commerce solution	01								
1.2	Cost for implementing and data migrate	01								
1.3	Cost for training	01								
1.4	Any Other cost if applicable	01								
1.5	Any other cost of licensed software	01								
1.6	Cloud Storage	01								
	Subtotal of Lot A: 1.1 to 1.6									
LOT B: Cost for service agreement for next Seven years for Supply, Installation, Commissioning and Maintenance of shopping cart e commerce solution (this value will be paid after renew the relevant year service agreement)										
2.1	1 st year (free of charge)	1	Free of Charge		Free of Charge		Free of Charge		Free of Charge	
2.2	2 nd year (free of charge)	1	Free of Charge		Free of Charge		Free of Charge		Free of Charge	
2.3	3 rd year (free of charge)	1	Free of Charge		Free of Charge		Free of Charge		Free of Charge	
2.4	4 th year	1								
2.5	5 th year	1								

Price Schedule

	Description of Solutions or related services	Qty and unit	Unit price (inclusive of duties, sales and other taxes) Excluding VAT	Price per line item (Col. 3x4)	Inland transportation , insurance and other related services to deliver the Solutions to their final destination if not included under column 4	Total Price Excluding VAT (Col 5+6)	Discounted Total price (if any) excluding VAT	VAT	Total Price Including VAT (Col. 7 or 8+9)
	Additional development Cost based on the hourly rate : Lot A Supply, Installation, Commissioning and Maintenance of shopping cart e commerce solution(These prices will be consider for evaluation purpose and Additional developments)								
4.1	Cost of additional developing and other 01- 50 hours (based on hourly rate)	50							
4.2	Cost of additional developing and other 51- 100 hours (based on hourly rate)	100							
4.3	Cost of additional developing and other 101- 200 hours (based on hourly rate)	200							
4.4	Cost of additional developing and other above 201 hours (based on hourly rate)	201 above							

Price Schedule Summery

Price Schedule Summery

PRICE SCHEDULE-SUMMARY

1	2	3	4	5	6	7	8	9	10		
			Solutions and related Services offered within Sri Lanka (in Sri Lankan Rupees)								
			A,B and C								
Line Item No.	Description of Solutions or related services	Qty and unit	Unit price (inclusive of duties, sales and other taxes) Excluding VAT	Price per line item (Col. 3x4)	Inland transportation , insurance and other related services to deliver the Solutions to their final destination if not	Total Price Excluding VAT (Col 5+6)	Discounted Total price (if any) excluding	VAT	Total Price Including VAT (Col. 7 or 8+9)		
1	Total of Lot A	01									
2	Total of Lost B	01									
3	Total of Lost C	01									
3	Total (Lot A + Lot B +Lot C)										
	VAT 8%										
	Other Tax										
	Grand Total										

Total Value for above items (Exclusive of VAT.) in word (Rs) =

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Total Value for above items (Inclusive of VAT & Taxes.) in word (Rs) =

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I/We hereby agree to Develop, Supply, Install, Training and Maintenance of shopping cart e commerce solution for Overall Process in the National Livestock Development Board of the subject to the terms and conditions (both General and special conditions) of the bid. Data Migration means

inserting all the Master data .

Name of the company:

Authorized persons Name:

Company seal:

Authorized person's signature:

Telephone No: